

CAMC Volunteer Services Assignments

Crafters – Crafters use their unique skills and talents at home to provide the hospital with various items such as: ‘fun’ pillowcases, fidget blankets, baby caps, etc.

Cuddler –Volunteers in the Mother/Baby Unit/Nursery support the Nursing staff by holding, rocking, swaddling, bathing and feeding newborns.

Emergency Department Ambassadors – Ambassadors welcome, guide and provide nonclinical information and hospitality to patients and families. They also can assist with non-clinical requests and provide support to the Emergency Department team. We have Emergency Department Ambassadors at each of our 4 hospitals.

Food Pantry Volunteer – The Ryan White Program offers a food pantry to its patients called Ryan’s Closet. The Food Pantry volunteer helps to stock, maintain inventory, assist patients as they are in Ryan’s Closet at Memorial Hospital.

Gift Shop Attendant – (only available at Teays Valley Hospital)

Greeters – Greeters acknowledge and welcome all who enter, provide patient information, answer questions and provide directional assistance. We have greeters available at the Cancer Center, Women and Children’s, General, Memorial and Teays Valley Hospital.

Healing Hounds – Certified dogs visit patients with their partners to provide comfort and smiles to patients, families and staff. (All CAMC Healing Hounds teams must be certified through either Pet Partners, or Therapy Dogs International).

Hospitality Volunteers – Provide food and and/or drink to patients and/or staff either in waiting rooms, nursing departments, or the CAMC Cancer Center. They also provide companionship to patients and families as they are waiting and during treatments.

Office Support – Volunteers assist staff with clerical, office support. Volunteers can answer phones, file, organize and many other tasks during their weekly shifts.

Peer Support – Volunteers who have experienced illnesses/injuries/procedures, can provide support and encouragement to patients who are experiencing similar illnesses/injuries/procedures.

Special Projects – Throughout the year, many different departments have special projects that require volunteer assistance. These projects are coordinated through the Volunteer Services Department.

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Special Talents – Volunteers with special talents, (for example, musicians), can audition to share their talents with patients, families and staff in the hospitals.

Staff Support – Volunteers provide support to staff by doing tasks and assignments that allowing clinical staff to spend more time doing what is required to provide direct care to patients.

Volunteers Interacting with Patients – Volunteers are assigned a specific nursing unit. They will support the staff on the unit by interacting with patients or providing support assistance to staff on that unit.

Waiting Room Liaisons – Liaisons serve the patient care staff by attending to the needs of families in the waiting room. They also communicate information to the families from the staff which provides the staff more time to care for their family members.

11th Hour Companion – Trained volunteers sit with patients nearing end of life when families/friends cannot be there, allowing patients to not be alone during this time.

